



# FIELD OPERATIONS ENGINEER **OPPORTUNITY**

## AIRWAVZ SOLUTIONS

### **FIELD OPERATIONS ENGINEER – NUMEROUS LOCATIONS**

Airwavz Solutions is a leading wireless infrastructure company that designs, develops, and delivers wireless infrastructure platforms as a service for building owners, service providers and enterprise customers to flexibly and economically solve the coverage and capacity challenge created by the explosion of mobile device use indoors. We are seeking a field operations engineering professional to join our fast-paced team and support the aggressive growth of Airwavz Solutions' products and services in the commercial real estate space.

### POSITION SUMMARY

Responsible for supporting, monitoring, and maintaining in-building wireless networks and managing all aspects of operations across client facilities. Perform venue specific site assessments, evaluation of existing infrastructure and managing client and vendor relations.

### RESPONSIBILITIES OF POSITION

- + Represent Airwavz on customer appointments as the subject matter expert for hosted in-building wireless technologies and applications
- + Proactive network and site monitoring and maintenance
- + Operates independently in a complex environment
- + Knowledgeable in trouble shooting as well as ability to follow issue tree for problem assessment
- + Performance of other related duties will be required

### SKILLS AND EXPERIENCE

- + Minimum of 5-10 years of direct wireless telecommunications or RF technologies experience required
- + Military communications experience is strongly preferred
- + Valid driver's license and reliable transportation required
- + Multi-state travel across the assigned territory is required (35%)
- + Excellent verbal and written communication skills
- + Must possess and demonstrate excellent customer service skills
- + Must be a self-starter and avid learner
- + Proficiency with Internet and Microsoft Office applications to include, but not limited to: Word and Excel



- + Must be detail oriented with good organizational and time management skills
- + Ability to multitask effectively
- + Must be analytical and have proven problem-solving abilities
- + Must have effective interpersonal skills to interact successfully with customers, management, and team members to ensure customer satisfaction
- + Must be able to prioritize and re-prioritize as needed in a fast-paced working environment, especially when dealing with time sensitive issues and mandated deadlines
- + Must successfully pass pre-employment background check

*Full benefits package available (see website for details). Candidates must live in one of the regions with a strong concentration of Airwavz projects (i.e. SE, Mid-Atlantic, Texas, etc). Relocation is not available on this position.*

For information on Airwavz Solutions, including more information on our company culture and employee benefits, please visit our Careers section website at [www.airwavz.com](http://www.airwavz.com)

**Qualified and interested candidates should send a resume to [Careers@airwavz.com](mailto:Careers@airwavz.com) and reference the position of interest.**

**JOB TYPE:** Full-time

**PAY:** From \$80,000.00 per year

**COVID-19 CONSIDERATIONS:**

COVID 19: Vaccination is not required however all employees must comply with applicable business, regional and national ordinances pertaining to their work site locations.

*Airwavz Solutions is an equal opportunity employer and does not discriminate on the basis of race, color, religion, sex (including pregnancy, gender identity, and sexual orientation), national origin, age (40 or older), disability or genetic information, or any other characteristic protected by federal, state or local laws.*